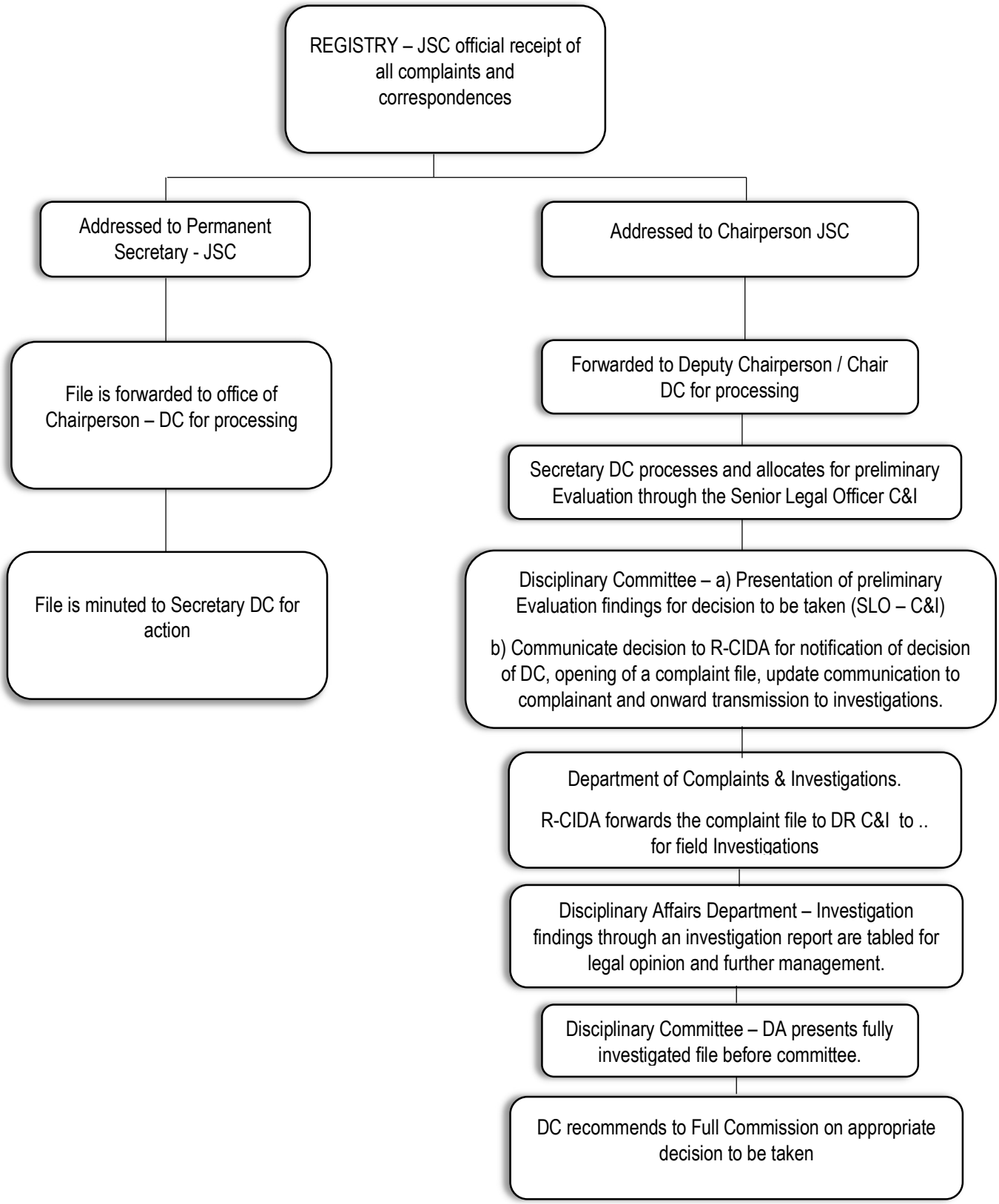JUDICIAL SERVICE COMMISSION (JSC) COMPLAINTS FLOW CHART